



# QC times

## QCFI-BHILAI CHAPTER



Vol-2

Editor - Satyawannayak



Dear Members,

I am delighted to inform you that we have successfully launched first edition of QC times-1 with your active support and encouragement and it has been highly appreciated by all so we have decided to publish this magazine on quarterly basis. I welcome you to the 1st issue of the new financial year 14-15. In order to make "QC times-2" more informative and qualitative, this year onwards "QC times " will be brought out quarterly.

CCQC-2014, the flagship event of QCFI Bhilai Chapter is being organised at Bhilai Institute of Technology, Bhilai, on the theme "QCFI- a trusted partner in the journey for Excellence" during 27<sup>th</sup> and 28<sup>th</sup> Sep<sup>th</sup> 14. The details of the convention are brought out in announcements segment for the benefit of participating organizations/members.

QCFI Bhilai Chapter had organised various training programmes and associated in other activities at different industries in and around Chattisgarh to propagate and spread the Quality Concepts. Brief outlines of the programmes are covered in this issue.

In addition to the above, we have other regular features like Quality activities/initiatives carried out by the Chapter Council members, Member organisations, Members feedback etc.

We welcome your valuable feedback & suggestions, which may be sent to [qcfibh@yahoo.com](mailto:qcfibh@yahoo.com); or [gpsingh@sail-bhilaisteel.com](mailto:gpsingh@sail-bhilaisteel.com); or [satyawannayak@gmail.com](mailto:satyawannayak@gmail.com)

With warm regards,

Y.K Degan  
Chairmen, QCFI, Bhilai Chapter



**Quality Circle Forum of India**  
**BHILAI CHAPTER**

**5<sup>th</sup> Chapter Convention on**  
**Quality Concepts (CCQC-2014)**

**Theme: QCFI-A Trusted partner in the Journey for Excellence**

**September 27<sup>th</sup> and 28<sup>th</sup> 2014, Bhilai Institute of Technology, Durg**

**THE EMPTY SOAP BOX**

**A MOTIVATING STORY by Shri G.P.Singh**

One of the most memorable case studies on Japanese management was the case of the empty soap box, which happened in one of Japan's biggest cosmetics companies. The company received a complaint that a consumer had bought a soap box that was empty.

Immediately the authorities isolated the problem to the assembly line, which transported all the packaged boxes of soap to the delivery department. For some reason, one soap box went through the assembly line empty.

Management asked its engineers to solve the problem. Post-haste, the engineers worked hard to devise an X-ray machine with high-resolution monitors manned by two people to watch all the soap boxes that passed through the line to make sure they were not empty.

No doubt, they worked hard and they worked fast but they spent whoopee amount to do so. But when a workman was posed with the same problem, did not get into complications of X-rays, etc but instead came out with another solution.

He bought a strong industrial electric fan and pointed it at the assembly line. He switched the fan on, and as each soap box passed the fan, it simply blew the empty boxes out of the line.

***Moral of the story : Always look for simpler solutions. Devise the simplest possible Solution that solves the problem. So, we need to focus on solutions. Not on problems.***

## 2<sup>ND</sup> CORPORATE LEVEL QUALITY CIRCLE COMPETITION HELD IN SECL

Quality Circle initiative was started in South Eastern Coalfields Limited, a Mini- ratna subsidiary of Coal India Limited in the year 2012- 2103 to unleash the potential of lower level management. Since then, more than 150 Quality Circles successfully working in all areas of the company.

2<sup>nd</sup> Corporate level Quality Circle Competition was successfully held on 01.03.2014. The programme was inaugurated by Honorable Director (Personnel), SECL with lighting the lamp and Corporate Geet . Mr. G P Singh, Jt Secretary, Bhilai Chapter was invited as the Guest Speaker. Chief Guest, Guest Lecture and Jury Panel were welcomed with the bouquets. 28 teams from 15 areas of SECL with approximately 300 participants attended the programme. The various themes on which the presentations were presented include the safety measures, breakdown issues, equipment maintenance etc. An expert panel of Jury members judged all the presentations. The presentations were judged on the technical parameters, presentation by the team members and related subject knowledge. The round of presentations by the various teams of Quality Circle completed by 5.30 P.M. Mr. G. P Singh, Guest Lecturer of the programme expressed his views on the development of Quality Circle and its importance for operational excellence. He also gave a brief feedback on the presentations presented by the various teams.



After, a day of hectic schedule and presentations, It was the time for rewarding the teams who had put their best efforts to make the programme a grand success. Honorable CMD SECL, Director (Technical) and Director (Finance) along with Director (Personnel) attended the prize ceremony to boost the morale of the participants. Prizes were awarded by the Honorable CMD, SECL to the winning teams with Trophies and Cash prizes. The souvenir was also released in this connection detailing in the quality circle journey of SECL and the various achievements.





### 19TH ALL ODISHA QUALITY CIRCLE CONVENTION

19th All Odisha Quality Circle Convention was held in Bhubaneswar on 23rd & 24th April 2014 at Mahanandi Niwas Auditorium, NALCO. The theme of the convention was “In the race for Quality, there is no finish line”. Total 34 QC teams from 22 organizations viz. NALCO, HAL, NTPC, TATA Steel, Vedanta Group, Kapilas Cement Works etc. participated in this convention. Shri G.P Singh, DGM (Instn. & Weigment), Bhilai Steel Plant and Secretary QCFI Bhilai Chapter was one of the jury members in the Convention.



**QCFI, BHILAI CHAPTER TRAINING ACTIVITIES- FOUR DAYS WORKSHOP ON 5-S & LEAN QC**







**QCFI, BHILAI CHAPTER TRAINING ACTIVITIES- FOUR DAYS WORKSHOP ON TRAINING FOR TRAINERS PROGRAMME**







**2nd Row :-** Subhash Chander, Bahadur Bandopadhyay, Hemant Kashyap, S. N. Kushwaha, Y. K. Sona, Debjit Sahu, R. A. John, Avains Vinnakota, Rohan Some, Kunal Prasad, Ganesh Gupta, Sidharth Das, Dileep Patel, Puneet Kakar, Jeevan Patil, Prasoon Agrawal, Jayant Diwal, Sanjay Dixit, Vivek Shukla, Dharmendra Singh, Rohit Maini, S.K. Gupta, Satyawar Nayak, S. K. Trivedi,

**1st Row :-** Sreeram, Deepshikha Meena, Jyoti Gopinathan, Girish Malpani, R. P. Verma, R. K. Sharma, A. K. Pandey, P. K. Sahoo, Deepika Verma, S. U. Tope

**Sitting L To R :-** C. S. Verma, Praveen Choudhary, Subhash Patel, Sunil Deshmuk, D. K. Shrivastava, S.P.S. Jaggi, G.P. Singh, S. S. Mattu, T. K. Singh, S. K. Naha, A. R. Sontake, Sanjeev Ganguly, T.R. Dewangan, Pankaj Pathak

## QCFI conducts intensive 'Training for Trainers'

■ Staff Reporter  
BHILAI, June 2

QUALITY Circle Forum of India (QCFI), Bhilai Chapter has conducted the intensive 'Training for Trainers' based upon Quality Concepts at Hotel Cambian. This four day long training was inaugurated at the hands of Chief Guest GM (Business Excellence; Communication & Administration) SPS Jaggi, Executive Director (QCFI) Hyderabad, D.K. Shrivastava and Joint Secretary of QCFI Bhilai Chapter, G.P. Singh by lighting a ceremonial lamp.

It needs a special mention that 53 executives and employees from the prestigious industrial organizations all over the country have participated in this 4 day long training, which also is a new record for such kind of training. The prominent organizations, which were represented in this training were: National Thermal Power Corporation (NTPC), Bhilai Steel Plant (BSP),



GM (Business Excellence) SPS Jaggi addressing the Training for Trainers, based on Quality Concepts.

Moyal Nagpur, Sesa Sterlite Jharsukda, BALCO (Korba), Orissa Cement Ltd, Rajgangpur, Hindustan Electro Graphite, Bhopal, Parley Biscuit, NALCO Orissa, JSPL, Raigarh, SECL, Hindalco and JK

Laxmi Cement.

At the outset, Joint Secretary of QCFI Bhilai Chapter, G P Singh, after welcoming the participants, apprised them about the achievements of Bhilai Chapter. Chief Guest, SPS

Jaggi, while elaborating upon the significance of Training for Trainers, pointed that the man manning the machine is more significant than the machine. The difference in the various industries we notice is due to the caliber of employees who work there. This training would facilitate the participants in developing the capabilities of their workforce. Human Resources Development is the main motive for conducting this training, asserted Jaggi.

Executive Director, (QCFI Hyderabad), D.K. Shrivastava, in his address specifically stressed on the point that success of all industrial organizations depends upon their human resources. In the era of tough competition, it should be considered mandatory to propagate Quality Concepts at grass root level, for ensuring the progress of organization on all fronts, asserted Shrivastava. The lifetime member of QCFI, Bhilai Chapter, Pankaj Pathak conducted the proceedings of the inaugural session of Training for Trainers.



## EXECUTIVE COUNCIL OF QCFI, BHILAI CHAPTER

<b>Chairman</b>	:Shri Y.K Degan
<b>Vice Chairman</b>	:Shri A.K.Khanna
<b>Vice President</b>	:Shri Vineet Kumar
<b>Vice President</b>	:Shri Pradeep mathur
<b>General Secretary</b>	:Shri G.P.Singh
<b>Joint Secretary</b>	:Shri Sunil Deshmukh
<b>Joint Secretary</b>	:Shri N.K.Dethe
<b>Treasurer</b>	:Shri R.K.Mainy
<b>PRO</b>	:Shri Satyawan Nayak
<b>Co-ordinator(T&amp;D)</b>	: Shri J.Manish
<b>Co-ordinator(T&amp;D)</b>	: Shri Sandeep Agrawal(For Korba region)
<b>Co-ordinator(T&amp;D)</b>	: Shri Sunil Shrivastava(For Jharsugada region)
<b>Co-ordinator(CSR)</b>	: Shri Sunil Trivedi
<b>Spokes Person</b>	:Shri S.S.Mattu
<b>Council Member:</b>	1.Shri A.R.Sontake 2.Shri Anil kumar Mishra



### Annual General Body Meeting of Quality Circle Forum of India (Bhilai Chapter)

**Date & Time:** May 31, 2014 **Venue:** Hotel Cambean, Durg, **Chaired by** Shri D.K.Shrivastav, ED, QCFI